KNOWLEDGE CHECK
Pulsara MOBILE for Healthcare Facilities

Questions and Answers:
(Correct answers are noted in **BOLD** print)

1. True or False: Sending a test alert from the **my call status** screen is a good way to check if your Pulsara notifications are properly enabled.
    A. TRUE
    B. FALSE

2. Select all that apply. The following are used to designate a required field:
    A. Yellow Caution Triangle
    B. Asterisk
    C. Red Background

3. Select all that apply. What is the value of a dedicated patient channel?
    A. Streamlined Communication
    B. Transparency
    C. Accountability

4. Select all that apply. How can team members be added to a patient channel?
    A. Automated, Event-Based Alerting
    B. Manual, Direct Assignment
    C. You cannot add team members to a patient channel

5. Select all that apply. Event-Based Alerting:
    A. Is used when the workflow and response team are clearly defined
    B. Automatically adds team(s) to the patient channel when predetermined events occur
    C. Requires that team members manage their call status
    D. Is a manual process

6. Select all that apply. Direct-Assignment Alerting:
    A. **Is a manual process**
    B. Is an automated process
    C. **Is used to assign team members as needed; ad hoc alerting**

7. Select all that apply. The "Update Team" and "Team Alerts" screens allow an end user to do which of the following:
    A. **Identify who has been added to the case**
    B. **Identify whether a team member has acknowledged their alert(s)**
    C. **Initiate phone/video call to a team member**
    D. **Add additional teams/team members to the case**
    E. Send team messages to an individual team

8. Select all that apply. Which ways can information be added to a patient channel?
    A. **Case details**
    B. **Images**
    C. **Audio Clips**
    D. **Team Messaging**
    E. Facsimile

9. True or False: Images uploaded to Pulsara are stored locally on the device.
    A. TRUE
    B. **FALSE**

10. Select all that apply: Which of the following device settings must be enabled to use Pulsara's video feature?
    A. **Microphone**
    B. **Camera**
    C. Location Services

11. Select all that apply. From which Pulsara screen(s) can you place a video call?
    A. Update Team
    B. **Team Alerts**
    C. Team Messages

12. You are trying to video call a fellow team member but they do not have a video icon next to their name on the team screen. This could be because:
    A. **The team member's organization has not enabled video calling.**
    B. **The team member has not allowed Pulsara access to their device's camera.**
    C. They are on another video call.

13. You can reset your password by tapping the "Forgot Password?" on the Pulsara login screen.
    A. **TRUE**
    B. FALSE