

Welcome to the Texas State Resource page! This presentation will guide you through the website, your go-to resource for learning about Pulsara, signing up, and implementing Pulsara **MED OPS**.

As many of you know Pulsara has been legislatively funded for years through DSHS general revenue budget. Texas EMTF, TDEM, Hospitals, EMS and others can take advantage of this Statewide Pulsara MED OPS offering.

Hospital Functionality by Package

BUNDLE OPTIONS

All hospital bundles include either Pulsara **ONE** or Pulsara **MED OPS** Infrastructure Package. Hospitals can upgrade to Pulsara **UNITED** which includes all hospital functionality OR they can add Pulsara **TRANSFER OPS** and/or Pulsara **SELECT** to meet their needs.

Multimedia Prehospital Report (ECG, Video, PSR...)	✓ ALL	✓ ALL
Send Consult/Transfer Request	✓ ALL	✓ ALL
State Regional: Incidents, Events, Evac, ESF8 & other Initiatives		✓ ALL
Receive Consult/Transfer Request		✓ ALL
Add Physician Consultants for Consult & Transfer Request		
Add Physician Consultants All Methods of Arrival (EMS, ED, Inpatient, Transfer)		
Add Downstream Teams (STEMI, Stroke, Trauma...) All Methods of Arrival (EMS, ED, Inpatient Transfer)		

INFRASTRUCTURE		EXTENSIONS			
Pulsara ONE	Pulsara MED OPS	Pulsara TRANSFER OPS	Pulsara SELECT	Pulsara UNITED	
OR		AND/OR		OR	
✓ ALL	✓ ALL	✓ ALL	✓ ALL	✓ ALL	✓ ALL
✓ ALL	✓ ALL	✓ ALL	✓ ALL	✓ ALL	✓ ALL
	✓ ALL	✓ ALL	✓ ALL		✓ ALL
	✓ ALL	✓ ALL	✓ 1-2	✓ ALL	✓ ALL
		✓ ALL	✓ 1-2	✓ ALL	✓ ALL
			✓ 1-2	✓ ALL	✓ ALL
			✓ 1-2	✓ ALL	✓ ALL
Always Free to Everyone		Adds Consultants		Includes ALL Extensions	
Free to Hospitals in MED OPS Regions		Adds 1-2 Patient Types			

Most regions in Texas have already implemented Pulsara, with varying levels of maturity across the state. Its core functionality, used daily, is designed to modernize EMS-to-ED prehospital notifications.

Pulsara MED OPS upgrade unlocks advanced incident management capabilities, enhancing response to Mass Casualty Incidents, Mass Evacuations, and Mass Gatherings. Additionally, EMS agencies have upgraded functionality while hospitals now have access to enhanced inter-facility features, enabling seamless consults and transfer requests between facilities.

New organizations and regions typically begin with basic EMS-to-ED and incident management functionality. However, many regions are now leveraging this network for broader regional initiatives, such as C4 programs, fall prevention efforts, load balancing strategies, behavioral health coordination, and other complex multi-organization operations. Pulsara also scales to support multi-region incidents, including large-scale patient movements and 911 augmentation during hurricane evacuations.

While Pulsara offers additional optional paid packages, this resource focuses on our infrastructure packages.

If you're interested in learning more, feel free to request a demo or ask a Pulsara Team Member any questions.

It's important to note that our team members do not work on commission or have sales quotas—our priority is building a strong, connected network that supports your needs.

CONTACT SUPPORT

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EXECUTIVE SUMMARIES

01 EMS

EMS: Quick Facts

1 BASIC STEPS

00:09

DOWNLOADS

03 Hospital

Hospital Requirements

04:05

DOWNLOADS

04 Incident

SYSTEMS OF CARE THAT SCALE

00:09

DOWNLOADS

PULSARA DEMOS

02 Daily Use - EMS to ED

Watch this video on how Pulsara is used for Daily Use - EMS to ED.

00:09

05 Incident Management Overview

Watch this video to see how Pulsara can be used for Incidents.

00:09

See Who is on the Network

This map reflects organizations that have signed up. It does not represent live status or organizations that have verbally committed and are working through the sign-up process.

The map is interactive. Selecting a marker will display entity details.

Click Here for Map Display Options

Interactive Map Texas Status Map (20250319)

Discovery | Socialization

EMS

- 01 Watch or Download and Review EMS Executive Summary (5 min)
- 02 Watch EMS to ED Demo (6 min)

Hospitals

- 03 Watch or Download and Review Hospital Executive Summary (4 min)
- 02 Watch EMS to ED Demo (6 min)

Incidents

EMS & Hospitals

- 04 Watch or Download and Review Incident Executive Summary (5 min)
- 05 Watch Incident Overview Demo (7 min)

We offer separate tracks for EMS and Hospitals, allowing you to quickly grasp the problem, solution, value, and next steps for implementing Pulsara in just 10 minutes—all while seeing the platform in action. If Incident functionality is relevant to your role, an additional 13-minute session provides deeper insight.

While MED OPS regions offer a wide range of capabilities, new organizations typically start by focusing on core functionality, including EMS-to-ED communication and Incident Management

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Interactive Map

Facility Legend

- Contracted Healthcare Facilities
- Contracted EMS Agencies
- Non-Contracted Healthcare Facilities
- Non-Contracted EMS Agencies

Texas Status Map (20250319)

This map was made with Google My Maps. Create your own.

IT Compliance / Security

Your organization may require an IT review before joining the Network. The following

Who is on the Network?

Interactive Map

See Who has Signed Up

- Does not represent Implementation or Live Status
- It does not represent organizations that have verbally committed and are working through the sign-up process

Regional Projects

- Located at the bottom of the page and accessible via top navigation
- Displays implementation status of active projects
- Showcases regional projects and workflows
- Highlights other initiatives (Pulsara **MED OPS** regions)

It **CAN** be Done!


- Proven success – 1000+ organizations in Texas already connected
- Functionality seamlessly extends across state lines

Finding out who is on the network is simple using the interactive map.

If your region is actively implementing Pulsara, visit the Regional Project section to track each organization's progress. This section also provides details on region-specific workflows and projects.

If you are just now getting started, with over a thousand organizations in Texas alone, you have plenty of neighbors who have successfully implement and would be happy to assist with lessons learned.

CONTACT SUPPORT



Configuration & Training ▾IT & Compliance ▾Case Studies & Literature ▾

Request a DemoJoin the Network

Join the Network

To add your organization to the network, click the sign-up button below.

SIGN UP NOW

Additional Resources

IT / Compliance / Security

Your organization may require an IT review before joining the Network. The following resources can assist with that review:

- Compliance & Security Overview
- IT Configuration Requirements

Business Associate Agreement (BAA)

Your organization may require the execution of a BAA to join the Network.

- Download Pulsara's signed Business Associate Agreement (BAA) [here](#).
- If your organization requires the use of your BAA, please email it to customeronboarding@pulsara.com for review.

For questions regarding the sign-up process, please contact customeronboarding@pulsara.com.

Implementation Overview

STEP 1: Discovery

STEP 2: Create User Accounts

STEP 3: Configure Devices

STEP 4: Training

STEP 5: Testing

Sign Up | Procurement

Who to Engage

- EMS: Leadership
- Hospital: ED and Executive Sponsor
- Use this Resource Page to assist with socialization

Sign Up Now

- Sign up to join the queue with no commitment to a timeline or completing onboarding.
- Pulsara will collaborate with you and your region to coordinate training and implementation timelines

Additional Resources

- Assets to help you navigate your internal IT / Compliance / Security process
- Business Associate Agreement (BAA)

Implementation Overview

Engaging Emergency Department leadership is key to a successful rollout. We also recommend securing an executive sponsor, as they will want to understand the regional impact and scope of the project. They can also help navigate your organization's IT adoption process.

The most important step? Sign up as soon as possible. This ensures you're in the queue, allowing us to coordinate your region effectively for a smooth implementation and avoid any false starts.

You'll also find resources to guide you through internal IT and Legal Procurement processes, along with a clear roadmap of what to expect during implementation.

Pulsara Academy / Training

Content

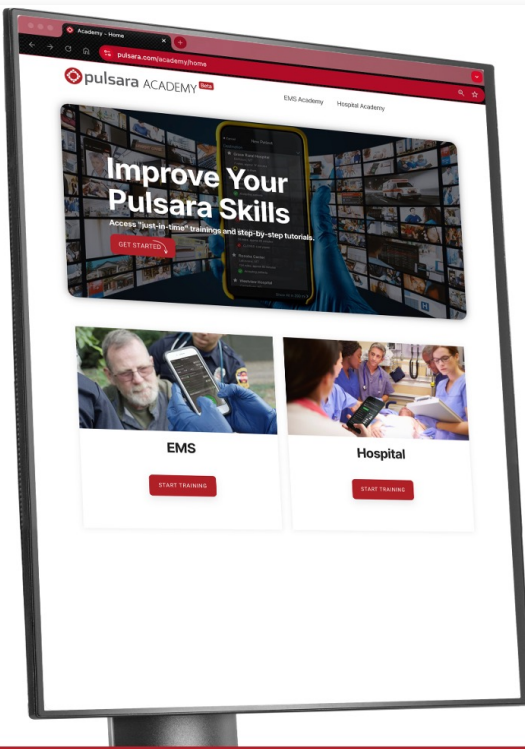
- Socialization
- Pulsara Basics (conceptual)
- How To
- Demos
- Just-In-Time Training Assets

Consume as Needed

- Videos
- Printable / PDF
- PowerPoint

Options

- Download & Customize
- Link to your LMS



Onboarding & Ongoing Training

To support both initial and ongoing training, we provide a variety of resources, including short videos, slide presentations, and printable Just-In-Time training materials, ensuring easy access to the information you need.