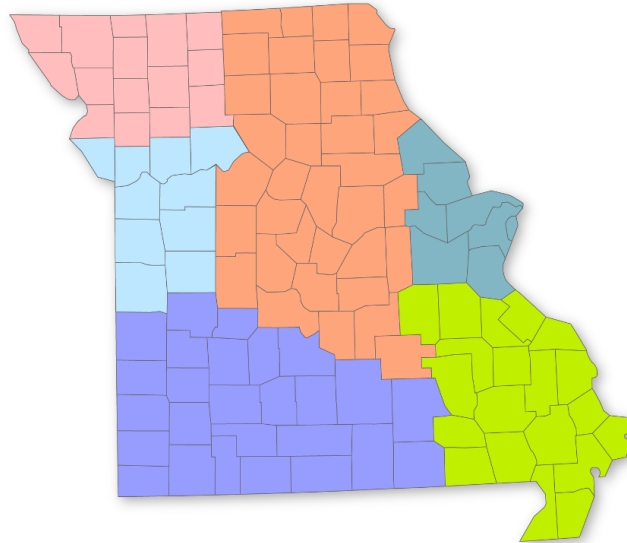




Welcome to the Missouri State Resource page! This presentation will guide you through the website, your go-to resource for learning about Pulsara, signing up, and implementing Pulsara **MED OPS**.

Missouri EMSAC has purchased Pulsara **MED OPS** for the state of Missouri.

Hospital Functionality by Package

BUNDLE OPTIONS

All hospital bundles include either Pulsara **ONE** or Pulsara **MED OPS** Infrastructure Package. Hospitals can upgrade to Pulsara **UNITED** which includes all hospital functionality OR they can add Pulsara **TRANSFER OPS** and/or Pulsara **SELECT** to meet their needs.

Multimedia Prehospital Report (ECG, Video, PSR...)	✓ ALL	✓ ALL
Send Consult/Transfer Request	✓ ALL	✓ ALL
State Regional: Incidents, Events, Evac, ESF8 & other Initiatives		✓ ALL
Receive Consult/Transfer Request		✓ ALL
Add Physician Consultants for Consult & Transfer Request		
Add Physician Consultants All Methods of Arrival (EMS, ED, Inpatient, Transfer)		
Add Downstream Teams (STEMI, Stroke, Trauma...) All Methods of Arrival (EMS, ED, Inpatient Transfer)		

INFRASTRUCTURE		EXTENSIONS			
Pulsara ONE	Pulsara MED OPS	Pulsara TRANSFER OPS	Pulsara SELECT	Pulsara UNITED	
OR		AND/OR		OR	
✓ ALL	✓ ALL	✓ ALL	✓ ALL	✓ ALL	✓ ALL
✓ ALL	✓ ALL	✓ ALL	✓ ALL	✓ ALL	✓ ALL
	✓ ALL	✓ ALL	✓ ALL		✓ ALL
	✓ ALL	✓ ALL	✓ 1-2	✓ ALL	✓ ALL
		✓ ALL	✓ 1-2	✓ ALL	✓ ALL
			✓ 1-2	✓ ALL	✓ ALL
			✓ 1-2	✓ ALL	✓ ALL
Always Free to Everyone		Adds Consultants		Includes ALL Extensions	
Free to Hospitals in MED OPS Regions		Adds 1-2 Patient Types			

Several regions in Missouri have already implemented Pulsara **ONE**, our foundational infrastructure package designed to modernize EMS-to-ED prehospital notifications. It replaces traditional notification methods with a secure, real-time platform that supports ECG attachments and live video.

This essential functionality is offered nationwide at no cost to participating First Responder Organizations, EMS Agencies, and Hospitals—no hidden fees, no catch. It's simply our investment in building a multi-sided, HIPAA-compliant network, which serves as the foundation for our shared success. As a result, the entire state of Missouri and the Kansas City area have been upgraded to Pulsara **MED OPS**.

In addition to the core Pulsara **ONE** features, this upgrade unlocks Incident Management capabilities for handling Mass Casualty Incidents, Mass Evacuations, and Mass Gatherings, as well as broader regional and statewide initiatives like load balancing, behavioral health coordination, and complex multi-agency operations.

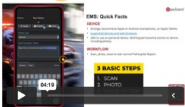
Additionally, EMS has upgraded capabilities, and hospitals now have access to enhanced inter-facility functionality, enabling seamless consults and transfer requests between facilities.

While Pulsara offers additional optional paid extensions, this resource focuses on our infrastructure packages. If you're interested in learning more, feel free to request a demo or ask a Pulsara Team Member any questions. It's important to note that our team members do not work on commission or have sales quotas—our priority is building a strong, connected network that supports your needs.

CONTACT SUPPORT

pulsara® Configuration & Training IT & Compliance Case Studies & Literature Request a Demo Join the Network

EXECUTIVE SUMMARIES

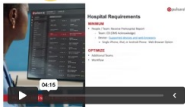
01 EMS


EMS Quick Facts
2019

1 BASIC STEPS

04:15

DOWNLOADS

03 Hospital


Hospital Requirements

04:15

DOWNLOADS

04 Incident


SYSTEMS OF CARE THAT SCALE

04:15

DOWNLOADS

PULSARA DEMOS

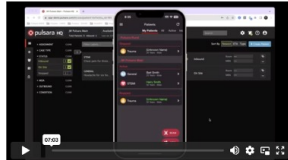
02 Daily Use - EMS to ED

Watch this video on how Pulsara is used for Daily Use - EMS to ED.



05 Incident Management Overview

Watch this video to see how Pulsara can be used for Incidents.



See Who is on the Network

This map reflects organizations that have signed up. It does not represent live status or organizations that have verbally committed and are working through the sign-up process.

Discovery | Socialization

EMS

Daily Use

- 01 Watch or Download and Review EMS Executive Summary (5 min)
- 02 Watch Daily Use – EMS to ED Demo (6 min)

Pulsara ONE - Hospitals

Daily Use

- 03 Watch or Download and Review Hospital Executive Summary (4 min)
- 02 Watch Daily Use – EMS to ED Demo (6 min)

Incidents

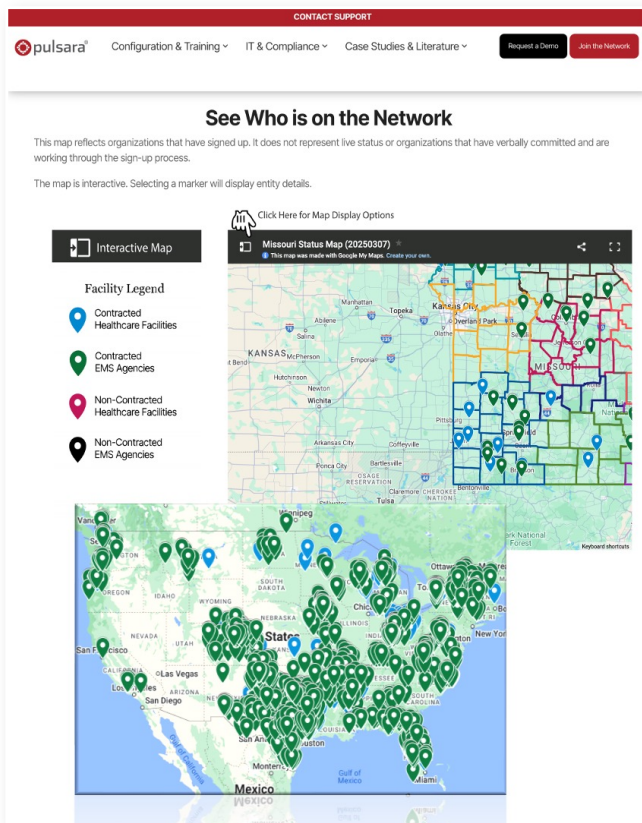
EMS & Hospitals

- 04 Watch or Download and Review Incident Executive Summary (5 min)
- 05 Watch Incident Demo (7 min)

We offer separate tracks for EMS and Hospitals. In just 10 minutes you'll get a clear understanding of the problem, the solution, and the value Pulsara brings. Plus, you'll see it in action.

If incident management is part of your role, there's an additional 13 minute session that dives deeper into those capabilities.

While **MED OPS** regions offer a wide range of capabilities, new organizations typically start by focusing on core functionality, including EMS-to-ED communication and Incident Management



Who is on the Network?

Interactive Map

See Who has Signed Up

- Does not represent Implementation or Live Status
- It does not represent organizations that have verbally committed and are working through the sign-up process

Regional Projects

- Located at the bottom of the page and accessible via top navigation
- Displays implementation status of active projects
- Showcases regional projects and workflows
- Highlights other initiatives (Pulsara **MED OPS** regions)

It CAN be Done!

- Proven success – thousands of organizations already connected
- Functionality seamlessly extends across state lines
- A strong, established network surrounds Missouri

Finding out who is on the network is simple using the interactive map.

If your region is actively implementing Pulsara, visit the Regional Project section to track each organization's progress. This section also provides details on region-specific workflows and projects.

While we're just getting started in Missouri, success is within reach! The bottom image showcases adoption across surrounding states, demonstrating what's possible.

CONTACT SUPPORT

pulsara® Configuration & Training IT & Compliance Case Studies & Literature Request a Demo Join the Network

Join the Network

To add your organization to the network, click the sign-up button below.

SIGN UP NOW

Additional Resources

IT / Compliance / Security
Your organization may require an IT review before joining the Network. The following resources can assist with that review:

- [Compliance & Security Overview](#)
- [IT Configuration Requirements](#)

Business Associate Agreement (BAA)
Your organization may require the execution of a BAA to join the Network.

- Download Pulsara's signed Business Associate Agreement (BAA) [here](#).
- If your organization requires the use of your BAA, please email it to customeronboarding@pulsara.com for review.

For questions regarding the sign-up process, please contact customeronboarding@pulsara.com.

Implementation Overview

STEP 1: Discovery	>
STEP 2: Create User Accounts	>
STEP 3: Configure Devices	>
STEP 4: Training	>
STEP 5: Testing	>
STEP 6: Disposition for Devices (or 1 Year)	>

Sign Up | Procurement

Who to Engage

- EMS: Leadership
- Hospital: ED and Executive Sponsor
- Use this Resource Page to assist with socialization

Sign Up Now

- Sign up to join the queue with no commitment to a timeline or completing onboarding.
- Pulsara will collaborate with you and your region to coordinate training and implementation timelines

Additional Resources

- Assets to help you navigate your internal IT / Compliance / Security process
- Business Associate Agreement (BAA)

Implementation Overview

Engaging Emergency Department leadership is key to a successful rollout. We also recommend securing an executive sponsor, as they will want to understand the regional impact and scope of the project. They can also help navigate your organization's IT adoption process.

The most important step? Sign up as soon as possible. This ensures you're in the queue, allowing us to coordinate your region effectively for a smooth implementation and avoid any false starts.

You'll also find resources to guide you through internal IT and Legal Procurement processes, along with a clear roadmap of what to expect during implementation.

Pulsara Academy / Training

Content

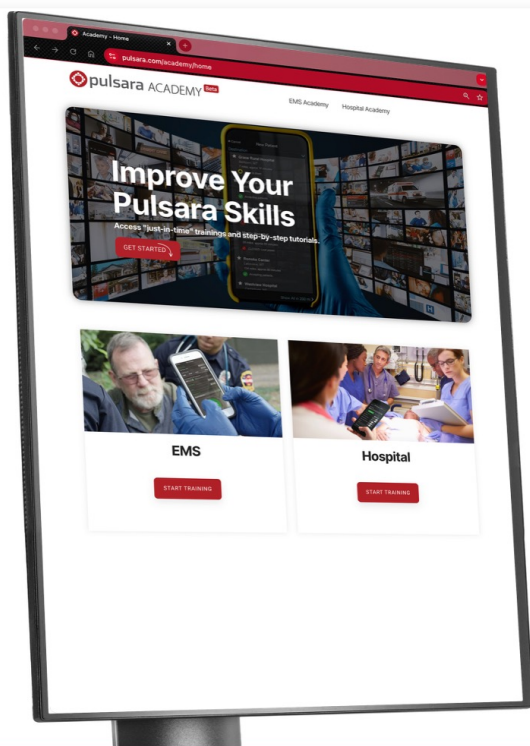
- Socialization
- Pulsara Basics (conceptual)
- How To
- Demos
- Just-In-Time Training Assets

Consume as Needed

- Videos
- Printable / PDF
- PowerPoint

Options

- Download & Customize
- Link to your LMS



Onboarding & Ongoing Training

To support both initial and ongoing training, we provide a variety of resources, including short videos, slide presentations, and printable Just-In-Time training materials, ensuring easy access to the information you need.