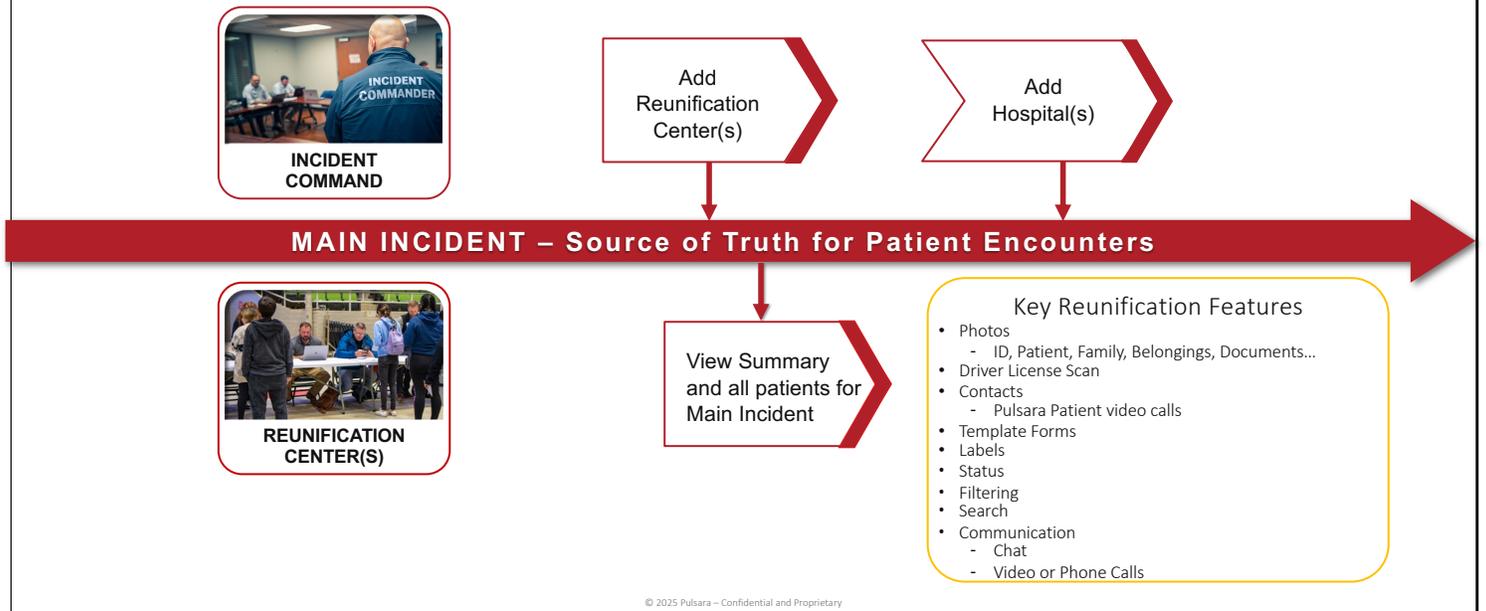


# Reunification Workflow

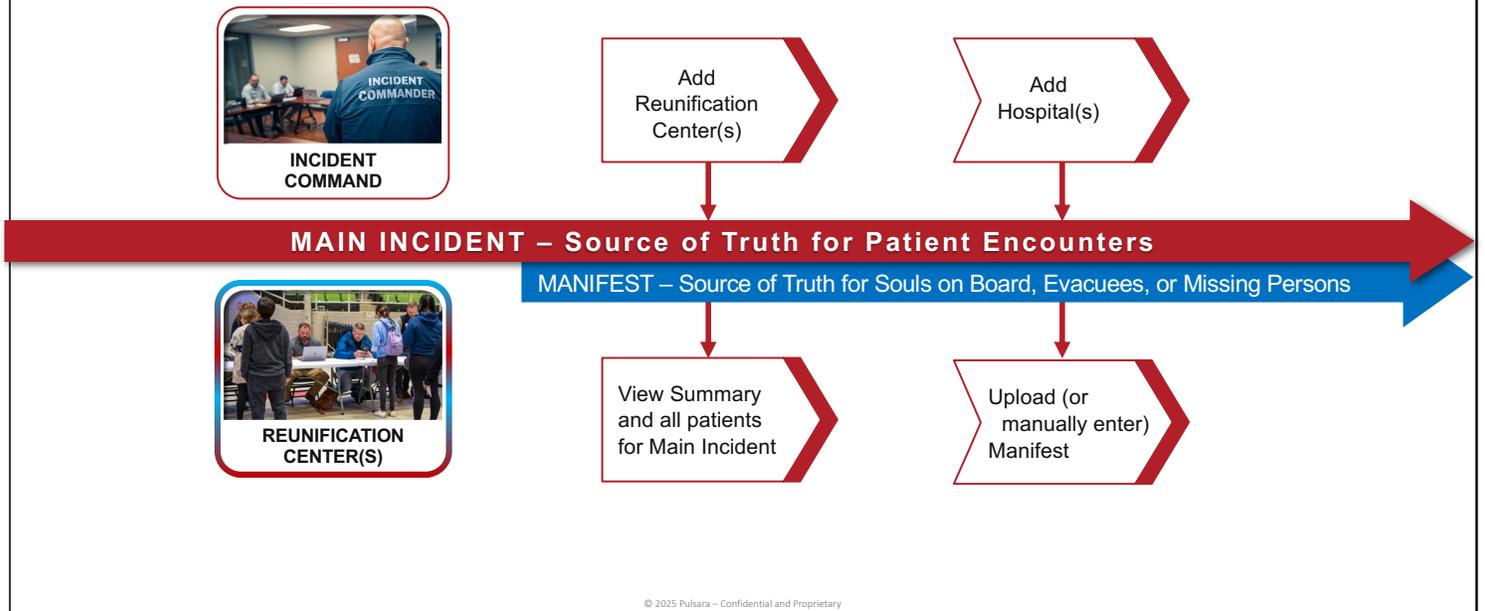


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To add a virtual or physical Reunification Center, Incident Command invites the Reunification Center and grants access to all patients. Most regions will choose to have a single Reunification Center that can have representatives from multiple organizations, or access is provided via liaisons, but Pulsara can support multiple reunification centers in a region. Initially, individual patient channels may contain few details or identifying information.

As receiving hospitals are added and the patient’s care team expands, more patient-identifying information is added to the individual channels. While clinicians will use patient channels to coordinate care, other hospital staff can assist with workflows aiding patient identification and reunification at the appropriate time.

# Reunification Workflow



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Occasionally, there is a source of truth for potential victims. An example is an airline incident where the airline can upload a manifest and now use this as the source of truth for souls on board to help them reconcile against the main incident for reunification and reconciliation purposes. Similar roster uploads can be used to aid mass evacuations. Some communities will also create a single source of truth for missing persons, which can simplify access to this information and decrease the number of calls from people looking for duplicate missing persons.

## FRC Stations

### Entrance

1. Ask Name
2. Search Manifest
3. Match – FRC Form and go to Intake
4. OPTION: Scan to enter or leave

### Intake

1. Add Photo FRC Form in Manifest
2. Add Contact
3. Add Labels
  - Foreign National
  - Contact in FRC

### Physical FRC

1. Monitor Active
2. Compare with Manifest and FRC
3. Labels
  - REUNIFIED
  - Contacts Identified
4. Manage Communication with F | R

### Virtual FRC

1. Assist Physical FRC
2. RECONCILE

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A physical Reunification Center can be chaotic. To streamline the flow, we find it helpful to create several stations where individuals have limited responsibilities and simple workflows. Pulsara can also help optimize a hybrid environment where virtual team members can provide support.

## Survivor Center Stations

### Entrance

1. Band
2. Scan Band
3. Enter Name
4. Give Survivor Center Form and allow to enter

### Intake

1. Scan Band
2. Add Survivor Center Info (Photo and/or Note)

### Physical Survivor Center

1. Monitor Active & Manifest
2. Labels
3. Manage Communication
4. Reconcile / Reunify
5. Document

### Virtual

1. Assist Physical
2. RECONCILE

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The same lessons can be applied to the physical Survivor Center.