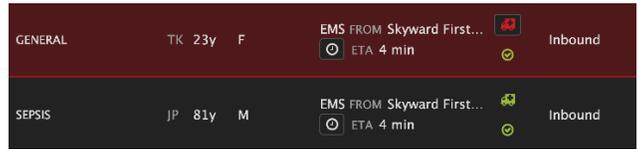


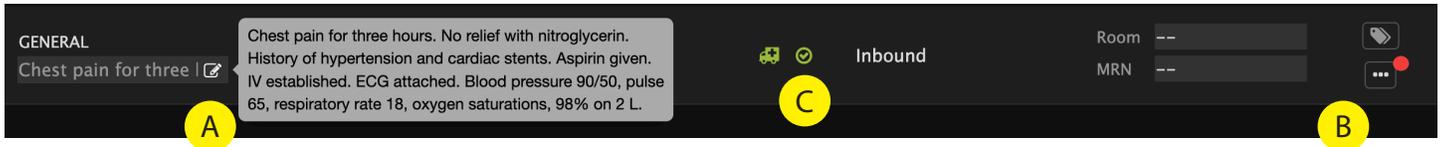
How do I respond to a new patient alert?

Step 1: Receive Alert

When EMS sends an alert, the new patient channel will flash red. If audible alerts are enabled, the computer will also make a sound.



Step 2: Review



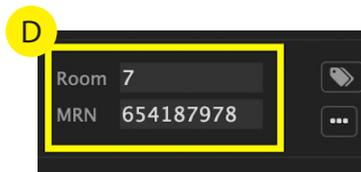
A. "Hover to Discover" the main report in the chief complaint field. Badges will appear in areas that have NEW data entered since you last viewed.

B. Tap the "... " to review additional details. This also sends acknowledgment back to EMS that you have reviewed the case. You can also tap on the red ambulance icon to send this acknowledgment; if the ambulance is green, the notification has been sent.

C. If you have Pulsara UNITED, you can alert downstream teams by tapping the red check icon. It will turn green when downstream teams are activated.

Step 3: Communicate

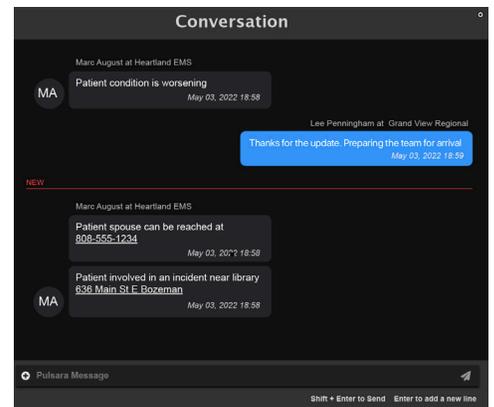
D. Enter room number to notify EMS of assigned room or destination.



E. To message, tap the "... " and the "Conversation" icon. You can free text or access template messages set up by your organization.

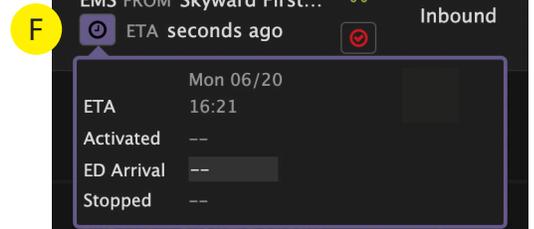


E



Step 4: STOP

F. OPTIONAL: Set Door Time on patient arrival. This is needed if downstream teams have been activated and it stops notifications going back to EMS



G. When the channel is no longer needed and after the patient arrives, tap the "... " and STOP CASE to close the patient channel. It is helpful to keep your work list shorter by periodically stopping channels no longer needed.



H. HELPFUL HINT: On the left sided filter, have your STATUS filters for "Inbound" and "On Site" selected to keep your work list shorter.

