KNOWLEDGE CHECK
Pulsara MOBILE for EMS & Ambulance

Questions and Answers:
(Correct answers are noted in **BOLD** print)

1. The crew member(s) that you add to your shift will be associated with the Pulsara cases that you create during your shift.
    A. **TRUE**
    B. FALSE

2. How do you know which fields are required to activate a new case?
    A. They are labeled "required".
    B. They are marked with an asterisk.
    C. **They are red and marked with a yellow caution triangle.**

3. How do you know that the destination facility has received and acknowledged your alert?
    A. They will call and tell me.
    B. **I will receive a push notification that states the team has acknowledged the inbound patient.**
    C. Dispatch will let me know.
    D. There is no way to know if the hospital has received the alert.

4. Which of the following are available methods of communication within the Pulsara patient channel? (Select all that apply)
    A. **Audio Clips**
    B. **Team Messaging**
    C. **Images**
    D. Carrier Pigeons
    E. **Voice Call**
    F. **Live Video**

5. How do you know which features you should use once your EMS agency implements Pulsara?
    A. I can use any feature that I choose.
    B. I should consult with my supervisor to determine how Pulsara will be used in my region.

6. In order to reset your password using the in-app "Forgot Password" link, you must enter your exact username into the password reset form?
    A. TRUE
    B. FALSE

7. How do you reset your 4-digit PIN?
    A. By tapping the "Forgot PIN" link.
    B. By logging into Pulsara with your Username/Password and updating the PIN from the account settings menu.
    C. By calling Pulsara Customer Support

8. Which of the following settings should you enable prior to using Pulsara for the first time? (Select all that apply)
    A. Location Services
    B. Camera Access
    C. Push Notifications
    D. Microphone