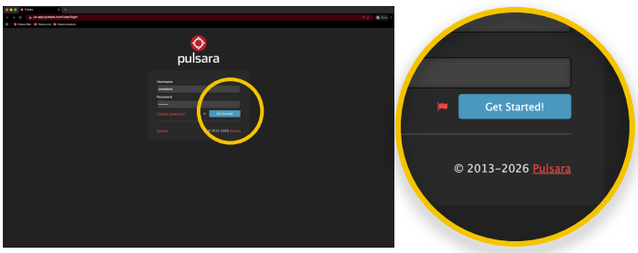
JUST IN TIME GUIDE

How to Acknowledge EMS

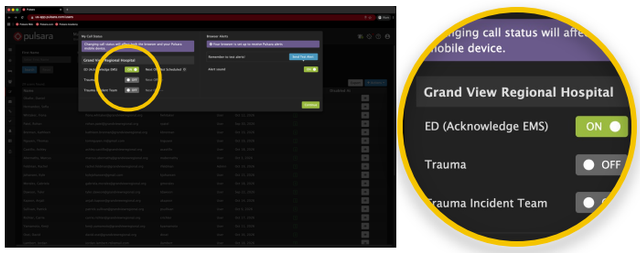
Pulsara Web App · Hospital / ED

WATCH THE VIDEO

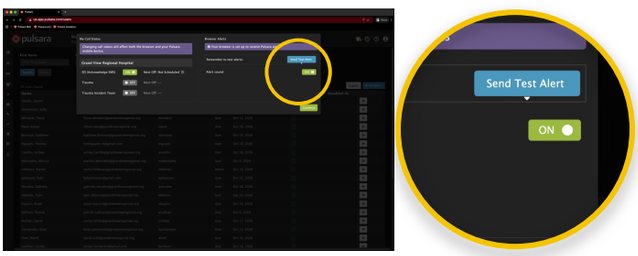
BEFORE AN ALERT ARRIVES



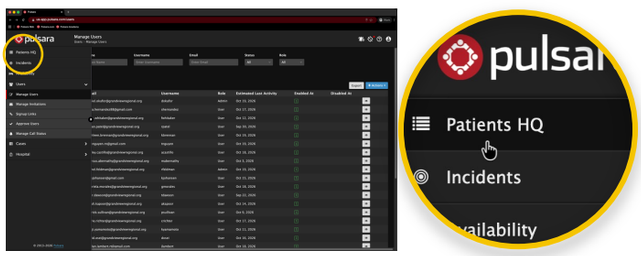
1 Log in.
Enter your Username and Password, then click Get Started!



2 Go on call.
In My Call Status, switch the team that acknowledges EMS to ON. Here it's ED (Acknowledge EMS).

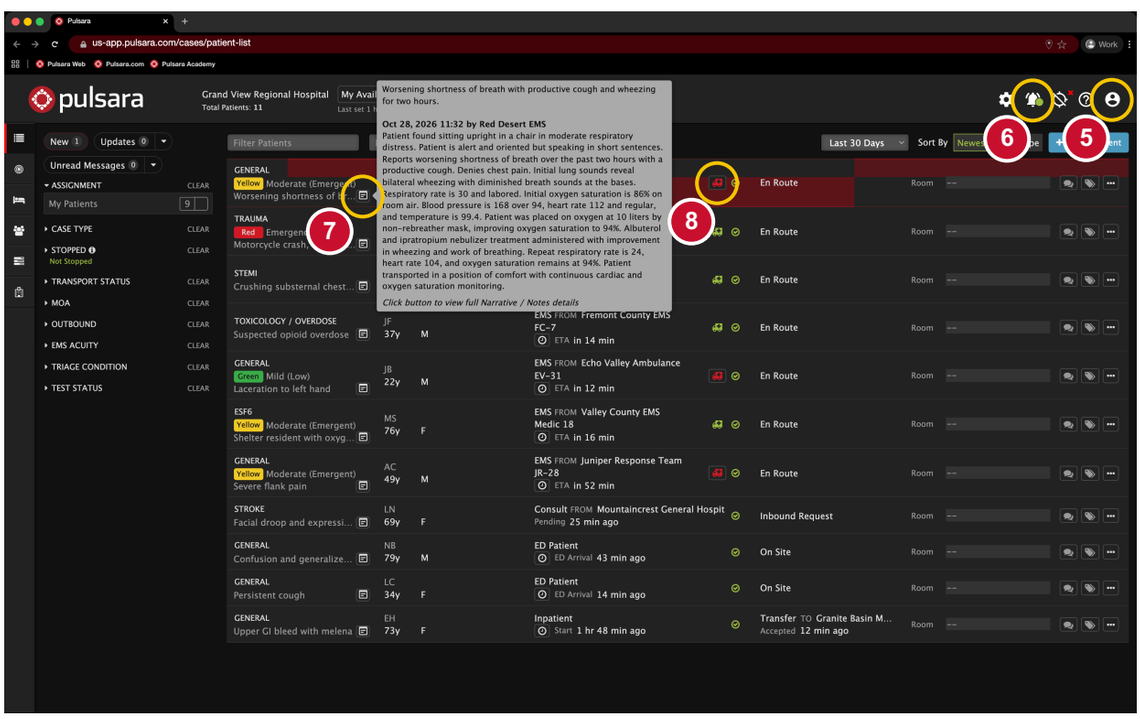


3 Turn on Alert sound.
Under Browser Alerts, switch Alert sound to ON.



4 Go to Patients HQ.
Login opens Manage Users. Open the side menu and click Patients HQ.

ON PATIENTS HQ



5 Check the account.
Click the account icon to confirm the name and hospital.

6 Check call status.
A green dot on the bell means you're on call. Click it to open My Call Status and confirm the team.

7 Review the alert.
The new patient row flashes and sounds. Hover over the chief complaint to read the Narrative / Notes.

8 Acknowledge EMS.
Click the red ambulance (Send acknowledgement to EMS) and it turns green, or click ••• (Show patient details). Either one notifies the crew.

TIP **Clicking the patient row only stops the sound and flashing.** It does not record an acknowledgement time or notify the crew.

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JUST IN TIME GUIDE

How to Acknowledge EMS

Pulsara Mobile App · Hospital

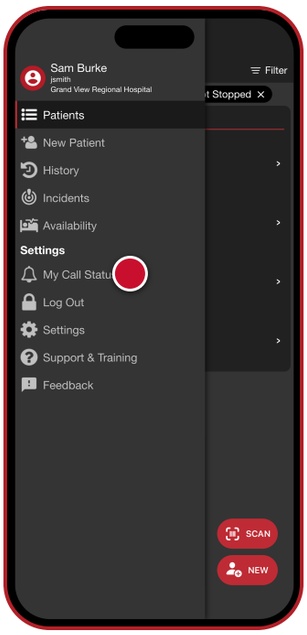
WATCH THE VIDEO



STEP 1

Log in.

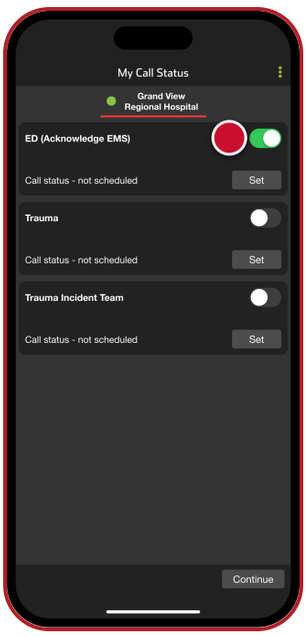
Enter your Username and Password, then tap Log in ●.



STEP 4

Check call status.

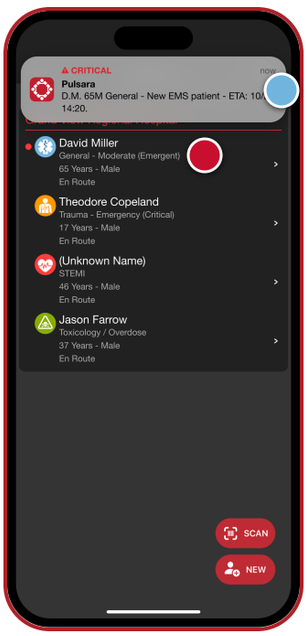
Already logged in? On Patients, tap Menu, then My Call Status ●.



STEP 2

Go on call.

On My Call Status, switch on the team that acknowledges EMS. Here it's ED (Acknowledge EMS) ●.

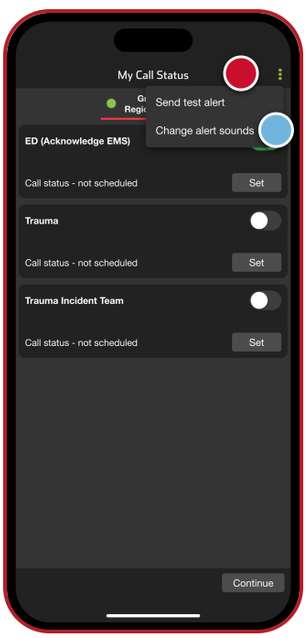


STEP 5

Open the patient channel.

Tap the new patient in Patients ● or tap the alert ● .

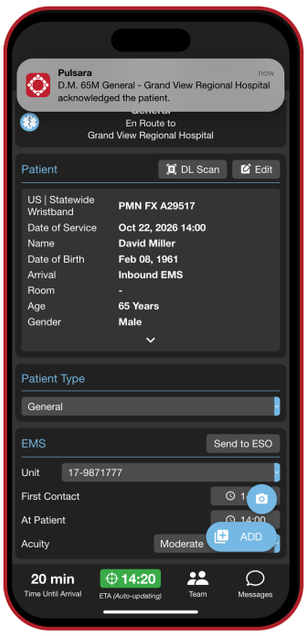
Opening the patient channel acknowledges EMS and notifies the crew.



STEP 3

Check alert sounds.

Tap ⋮ ● , then Change alert sounds ●.



EMS Receives Acknowledgement From Hospital

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