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Latrobe Regional Hospital and Ambulance Victoria discuss how they scaled their systems of care using Pulsara.

Systems of Care that Scale

Latrobe Regional Hospital (LRH), located 150km east of Melbourne, Australia, has long had a history of excellence when it comes to treating patients quickly and using cutting-edge research and technology.

But their communication with EMS wasn't always optimal. Due to poor reception, hospital teams missed key patient details, which sometimes caused treatment delays.

Together with Ambulance Victoria, LRH implemented a mobile communication platform, Pulsara, to streamline communication and connect all members of the care team when seconds matter. In the video, learn about the far-reaching effects of modernizing the communication technologies used by LRH, Ambulance Victoria, and other facilities in the region.

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When Ambulance Victoria initiates a patient case in Pulsara, the case is able to evolve in the platform as the appropriate Latrobe team members are notified to respond.

- **Decreased Door-to-CT Times by 68%**
- **7 Minutes Average Door-to-CT Times**
- **1 Communication Channel. ONE united team.**

