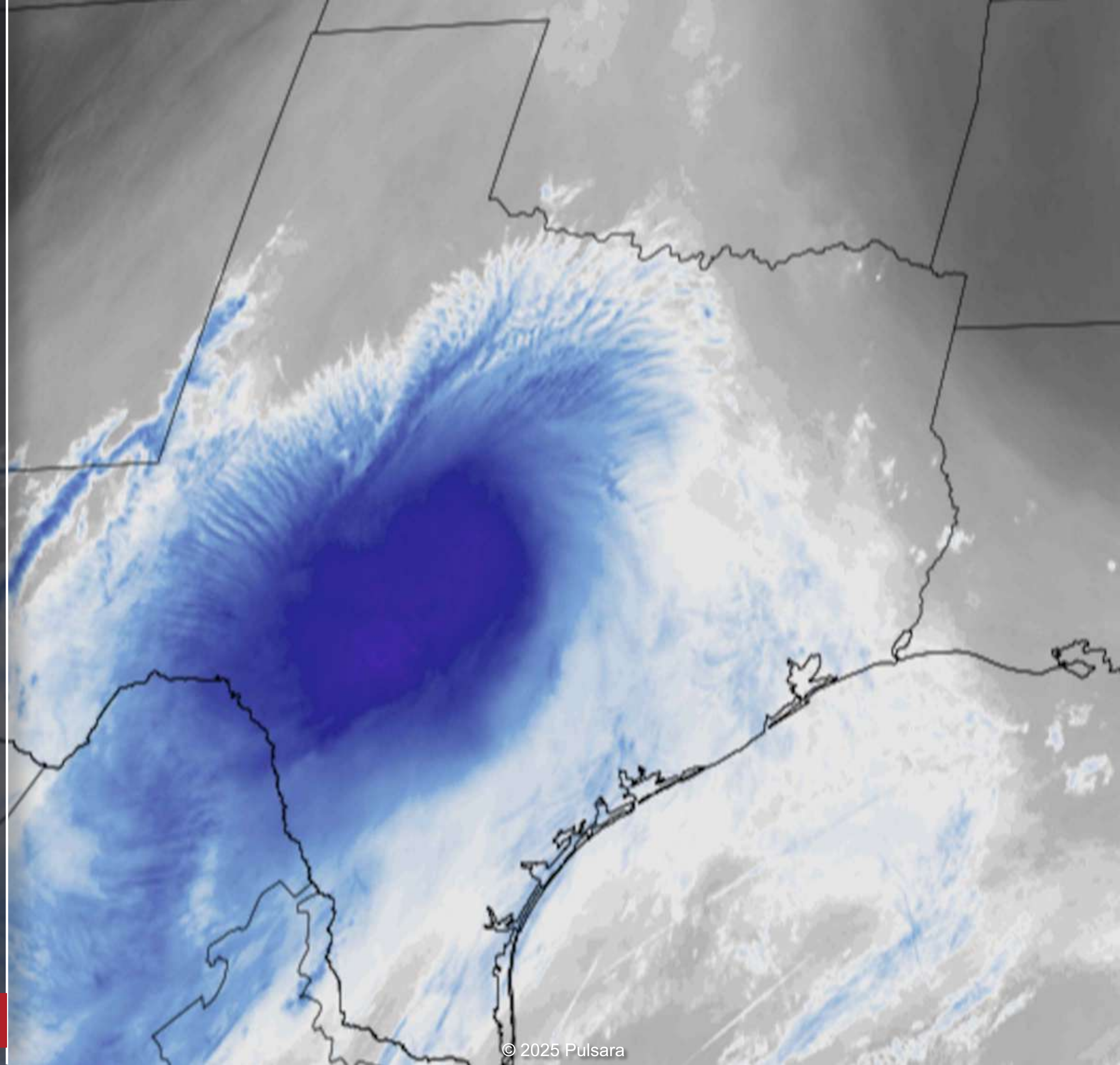


Central Texas Floods

July 2025

For Educational & Quality Improvement Purposes

- Person | Patient Tracking
 - Search & Rescue
 - Evacuation
- Reunification
- 911 Augmentation
- Mass Fatality



In a few hours, four months
of rain fell across the
region.

Central TX Floods – July 2025



The Guadalupe River rose 26ft in 45 Minutes

- At Hunt, the gauge
recorded a 37.52 ft crest.

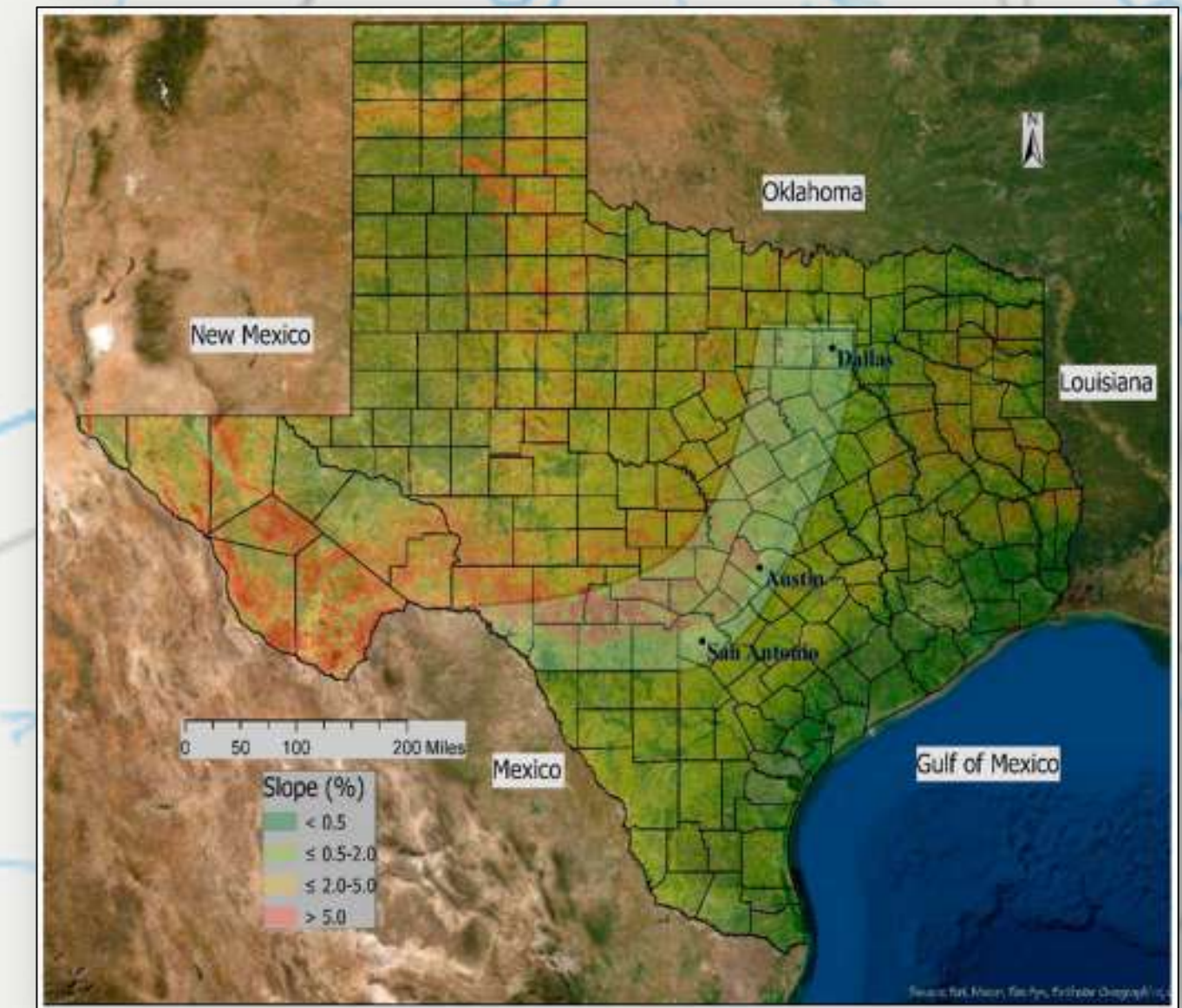


It was a dynamic, prolonged response.

- The following day saw more flash flooding.



~26 miles of river corridor traversed during Search & Rescue (SAR) operations.



The largest, most complex
river-borne debris field ever
seen in the region.



COORDINATING

- 2,200 Emergency Responders
- 12,300 volunteers



Deadliest inland flooding
event in US since 1976.

- 10th Deadliest flood in US
History.

Central TX Floods – July 2025





Incident Summary

Command View Last refreshed: 08:19:05 PM

| | None | Green | Yellow | Red | Black | Total |
|----------------|------|-------|--------|-----|-------|-------|
| Total | 1 | 954 | 11 | 1 | 0 | 967 |
| On Scene | 0 | 3 | 0 | 0 | 0 | 3 |
| En Route | 2 | 849 | 3 | 0 | 0 | 853 |
| At Destination | 2 | 102 | 8 | 1 | 0 | 111 |

Expand All

| | | | | | | |
|----------------|---|---|---|---|---|---|
| En Route | 0 | 4 | 0 | 0 | 0 | 4 |
| At Destination | 0 | 4 | 0 | 0 | 0 | 4 |

| | | | | | | |
|----------------|---|---|---|---|---|---|
| En Route | 0 | 2 | 0 | 0 | 0 | 2 |
| At Destination | 0 | 1 | 0 | 0 | 0 | 1 |

pulsara **IMPACT**

COORDINATED

100+ Organizations
1,300+ Patients

Central TX Floods – July 2025



TPR Hill Country Flooding Emergency

Reunification Sites:

- Arcadia Live Theater
– 717 Woter St., Kerrville, TX 78028
- Ingram Elementary School
– 125 Brave Run W. Ingram, Texas, 78025

© 2025 Pulsara

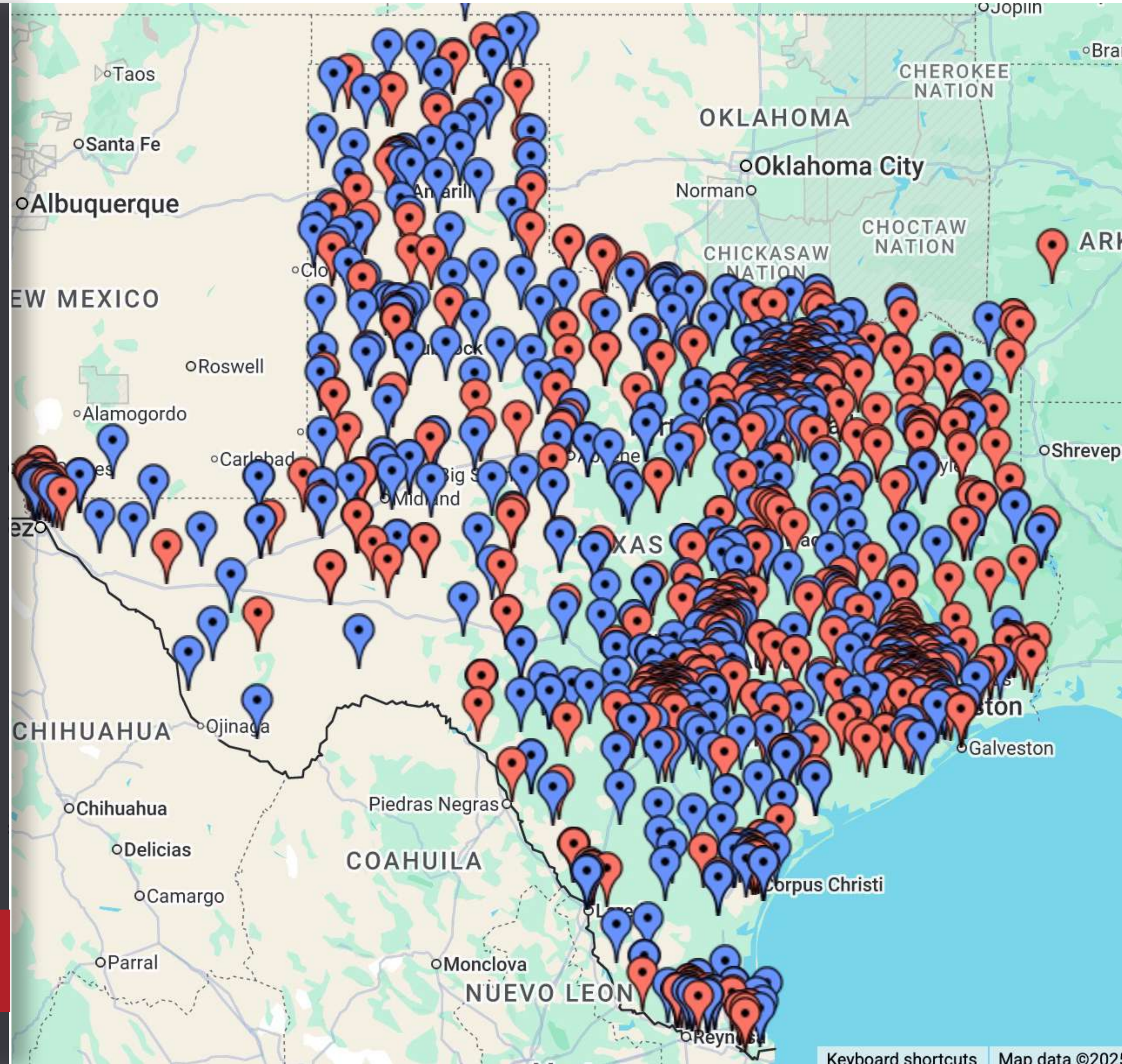


Preparedness Starts with DAILY USE

- Readiness is proactive.
- Daily use builds muscle memory and confidence.
- Every day is “disaster day.”

**Don't Train until we get
it right. Train until we**

CAN'T GET IT WRONG.



Create Incident:

- 25 Participating Agencies

Add Contacts:

Muscle Memory (*Scan, Photo, Voice-to-Text*)

- 891 contacts entered (*first few hours*)
 - 550 under 18 years old
- Initial Content

| | |
|----------------|----------------------------------|
| Scan: | Wristband |
| Photo: | Face, Injury, IDs, Belongings... |
| Voice-to-Text: | Details |
| Labels: | Camp Mystic, Reunited... |

Privileges:

Correct access to data based on Incident Role

- 01 None: See my patients / contacts only
- 02 Summary: See Summary of all without PHI
- 03 All Patients: Access to all patients / contacts

×

Incident Details

Participating Entities

Transfer Ownership

+ Entity

| | | |
|---|------------------|-----------------------|
| 08-STRAC MEDCOM-MCI/EVAC MGMT, TX | Owner | |
| Acadian EMS- South Texas | | ... |
| ATCEMS | | ... |
| Bexar Bulverde Fire Department | | ... |
| Bexar County ESD No. 2 | | ... |
| Blanco County EMS | | ... |
| Boerne FD, TX | 01 | ... |
| Bulverde Spring Branch Emergency Services | | ... |
| Canyon Lake Fire / EMS | 02 | Can View Summary |
| Community EMS | | ... |
| District 7 Fire & Rescue - Bexar Co. | 03 | ... |
| DPS - Texas Rangers | Can View Summary | Can View All Patients |
| DSHS SMOC TX | Can View Summary | ... |
| EMTF OPS Resources, TX | Can View Summary | Can View All Patients |
| Fredericksburg Fire EMS | | ... |

* Screenshot not inclusive of all participating organizations

Blackhawk at Lilypad



Move Contacts to Safe Zone

Responders Band, Scan, Add Name & Take Photo



Channels created at Casualty Collection Point

Reunification

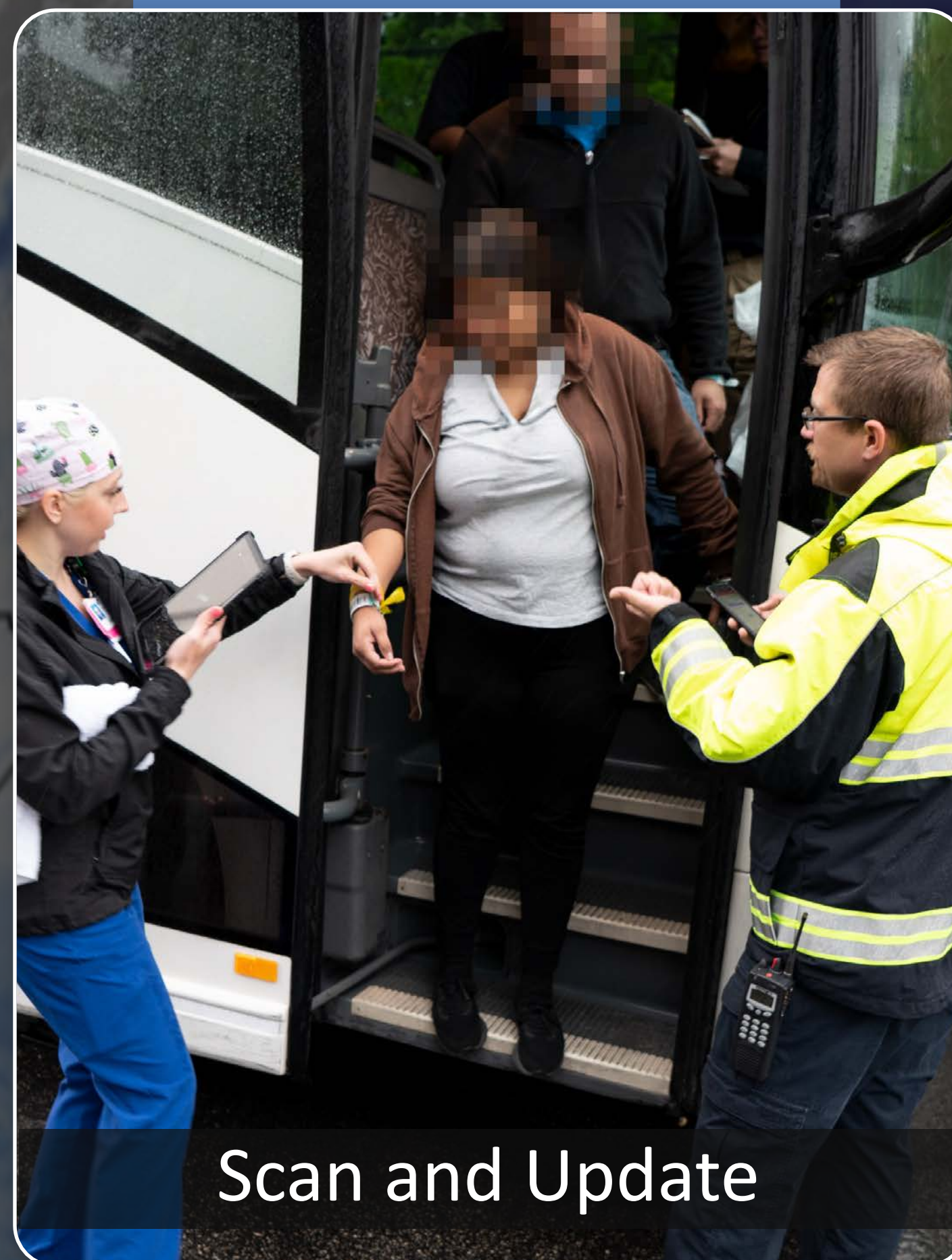


Coordination Across Multiple Organizations

First Responders
Inside Bus



Offload at Casualty
Collection Point



Board Next Transport



Search and Rescue

AO x 4 stuck in flood water for hours. Having left pelvic pain right foot pain. History of hypertension. Sulfa allergy.

Any movement of left hip or femur causes significant amount of pain no loss of consciousness.

Laceration to upper L leg and lower back. Was submerged multiple times.

Found in river after being in the water for hours
AO4 GCS 15 92.5

Traditional Medical Complaints

Left side deficit, slurred speech, GCS 14. LSN 1100 today.

BP: 103/64 HR: 70 SpO2: 95 RA BG: 134

12 lead unremarkable

University Health-San Antonio · Arrived

by Travis County STARflight · SF2

Simplify handoffs with scan

Responders & Volunteers

UTI-like symptoms x 2 days, suprapubic/R flank pain, nausea, malodorous urine, frequent UTIs, current symptoms consistent w/prior occurrences

GCS15 | Positive OTC UTI test | VSS, T98.5F | Req ABX

Telehealth consult w/ATCEMS C4 & PA02 [REDACTED], Macrobid prescribed for pickup at Kerrville Main St. HEB

Help keep them healthy and able to serve



Incident Summary

[Command View](#)

Last refreshed: 08:19:05 PM

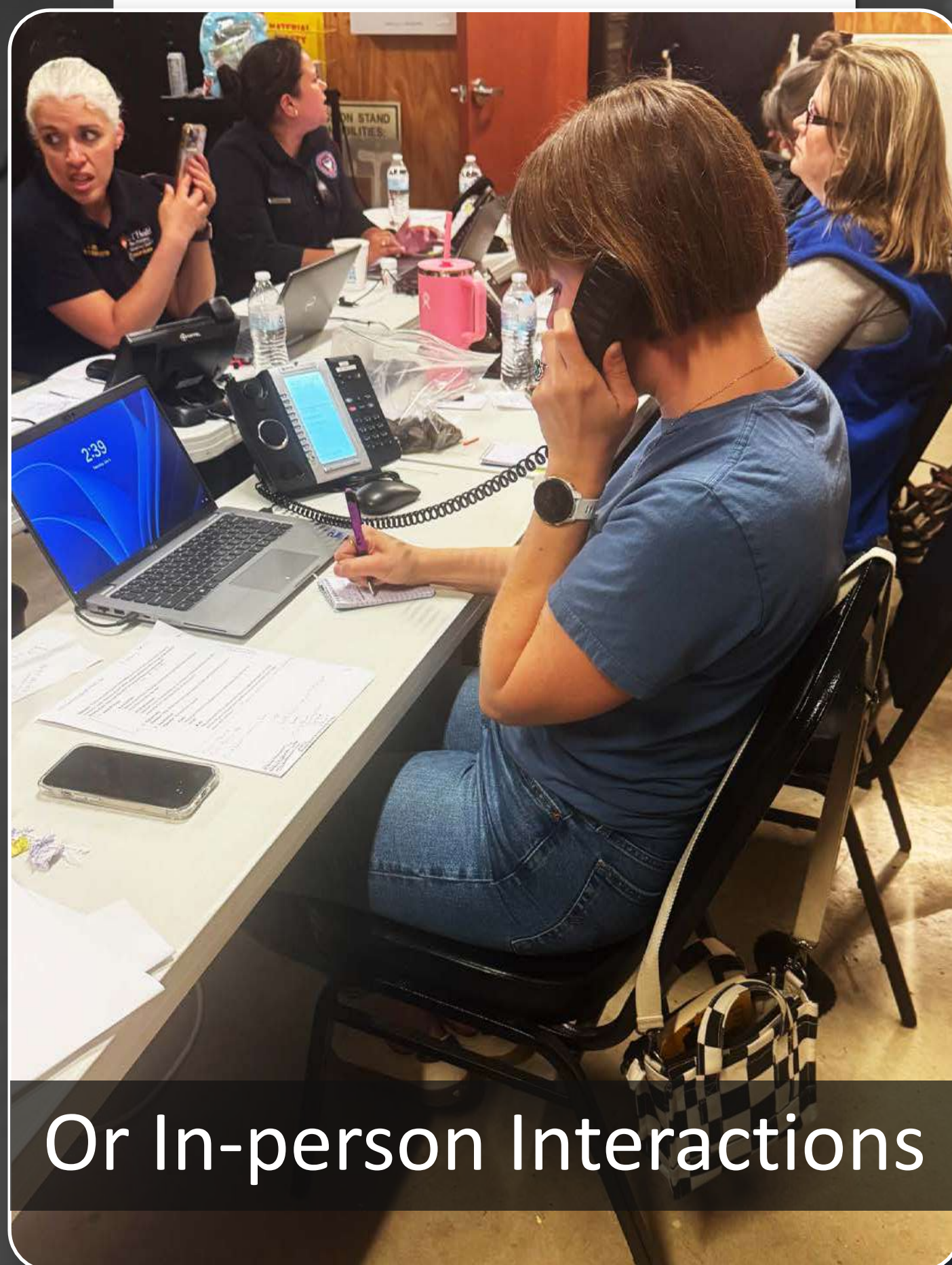
| | None | Green | Yellow | Red | Black | Total |
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| En Route | 2 | 849 | 3 | 0 | 0 | 853 |
| At Destination | 2 | 102 | 8 | 1 | 0 | 111 |

▼ Expand All

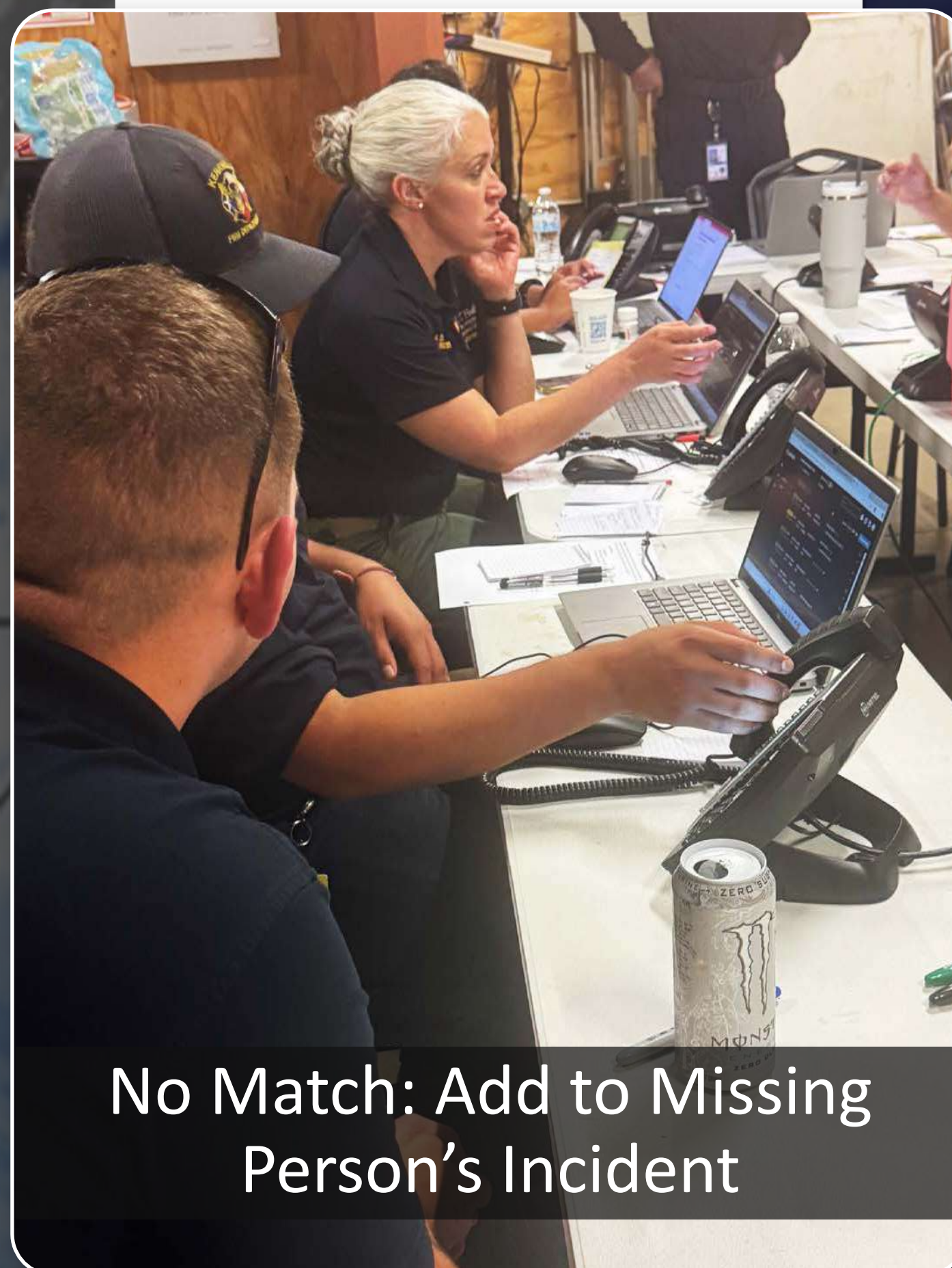
**Destinations
Redacted*

| | | | | | | |
|----------------|---|---|---|---|---|---|
| ▼ [Redacted] | 0 | 4 | 0 | 0 | 0 | 4 |
| En Route | 0 | 0 | 0 | 0 | 0 | 0 |
| At Destination | 0 | 4 | 0 | 0 | 0 | 4 |
| ▼ [Redacted] | 0 | 2 | 0 | 0 | 0 | 2 |
| En Route | 0 | 1 | 0 | 0 | 0 | 1 |
| At Destination | 0 | 1 | 0 | 0 | 0 | 1 |
| ▼ [Redacted] | 0 | 1 | 0 | 1 | 0 | 2 |
| En Route | 0 | 1 | 0 | 0 | 0 | 1 |
| At Destination | 0 | 1 | 0 | 1 | 0 | 1 |
| ▼ [Redacted] | 0 | 2 | 0 | 0 | 0 | 2 |
| En Route | 0 | 0 | 0 | 0 | 0 | 0 |
| At Destination | 0 | 2 | 0 | 0 | 0 | 2 |
| ▼ [Redacted] | 0 | 3 | 1 | 0 | 0 | 3 |
| En Route | 0 | 1 | 1 | 0 | 0 | 1 |
| At Destination | 0 | 2 | 0 | 0 | 0 | 2 |
| ▼ [Redacted] | 0 | 1 | 0 | 0 | 0 | 1 |
| En Route | 0 | 1 | 0 | 1 | 0 | 1 |
| At Destination | 0 | 0 | 0 | 0 | 0 | 0 |

RECEIVE Inbound Calls



CROSS REFERENCE with Pulsara



COORDINATE with Reunification Sites



TPR

Hill Country Flooding
Emergency

Reunification Sites:

- Arcadia Live Theater
- 717 Woter St., Kerrville, TX 78028
- Ingram Elementary School
- 125 Brave Run W. Ingram, Texas, 78025
- Red Cross Reunification Phone Line:
- 800-733-2767



- Used 01 Name and 02 Image to assist with Reunification.
- Matched with parent/guardian.
- Captured 03 image of guardian's ID for documentation of who the child was released with.

Images

03

2025/07/13 21:17:44

02

2025/07/13 20:56:16

Timeline

Jul 04, 2025

First Contact

20:53

Deceased

Partial Remains

Non-Human Remains

Incident: DCD – Kerr Co #2025 0704

Active

08-STRAC MEDCOM-MCI/EVAC MGMT, TX

120 Patients

0

9

4

107

Details

female

×

5 Patients Found



Filter Labels...

Unidentified

Sort By

Newest

ETA

Type

+ Create Patient

| | | | | | |
|-------|---------|------------------------|--|---|--------------|
| Black | GENERAL | , --- F | Texas DSHS – Region 8 Public Health | Texas DSHS – Region 8 Public Health ED Patient | <div>3</div> |
| Black | GENERAL | , --- F | 08-STRAC MEDCOM- MCI/EVAC MGMT, TX | Destination not set | <div>3</div> |
| Black | GENERAL | , --- F | 08-STRAC MEDCOM- MCI/EVAC MGMT, TX | Destination not set | <div>3</div> |
| Black | GENERAL | , --- F | 08-STRAC MEDCOM- | | <div>2</div> |

Work and Report on Unidentified

Coordinated Across Multiple Counties & Jurisdictions

 Deceased  Partial Remains  Non-Human Remains

Incident: DCD – Kerr Co #2025 0704

Active 08-STRAC MEDCOM-MCI/EVAC MGMT, TX

120 Patients  0  9  4 107

 Details

female



5 Patients Found



Filter Labels...

Sort By

Newest

ETA

Type

+ Create Patient

JP4-
Female
Found floating facedown in river
Coordinates
DNA swab taken by Texas
Transported by
Confirmed by Dental on
Funeral Home:

Track and Manage throughout the process